April 2024

### SMBs Going Global

Unlock Revenue for your Bank with Safer Cross Border Payments



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#### **SMBs generate**

# \$17 Trillion

in Cross-Border Payments. Every Year.

- PYMNTS, Sept 2023



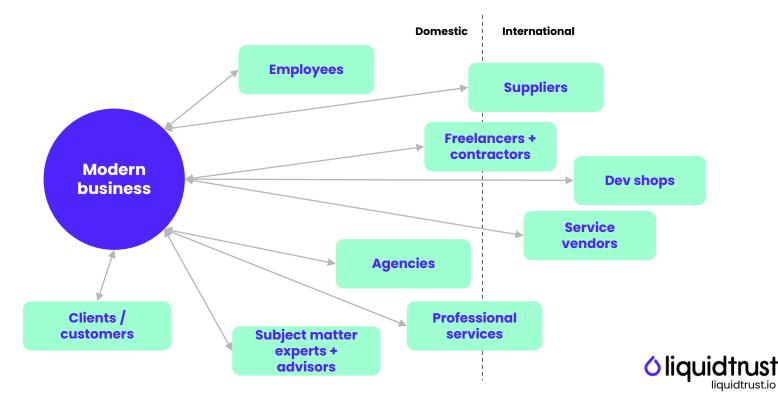
### Today's small businesses compete differently.





Trends

### More, New Business Relationships to Manage Domestically and Abroad



### Smaller transactions are driving growth in cross border business payments.



**Global B2B Payments** 

9.6%

growth projected

80%

SWIFT B2B payments under \$100k



### SMBs are at the heart of the growth and we're just at the beginning.

#### 58%

of SMBs w/ more cross-border payments now than before 2020



global SMBs say "sending digital cross-border payments has helped their business grow"



### Bottom line: SMBs generate massive numbers in global payments.

43%

SMBs conducting international business (2020) **\$15B** 

cross border payments by US SMBs



by global SMBs



### How are the SMBs executing these cross border payments?

50% SMBs have more than one business bank account

**50%** SMBs have **used a banking product with a neobank** or neobank-like firm

**60%** SMBs are going **outside their traditional bank** or credit union for business services



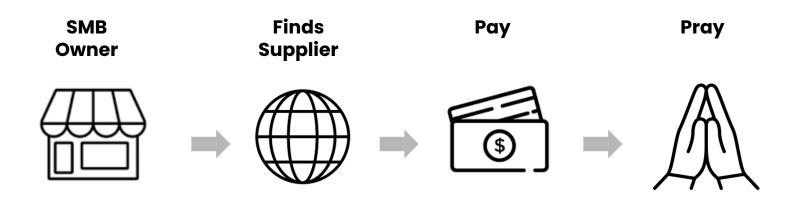
#### SMBs want something different.



SMBs **dissatisfied** with current cross border payment solutions

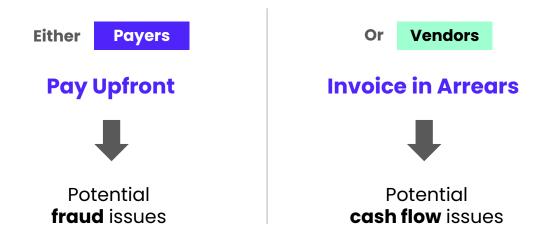
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### Story: Small business owner purchases goods from overseas for her store.





#### One Side of B2B Transaction Takes All the Risk







#### You either only work with people you've known for 20 years or sleep with one eye open.

- SMB owner doing business globally



#### Current Global Payment Protection Solutions Not for Transactions under \$100k

LCs, insurance, escrows, etc.



Expensive

Fee structure with high minimums



Onerous

Process to set up takes up to 7 days

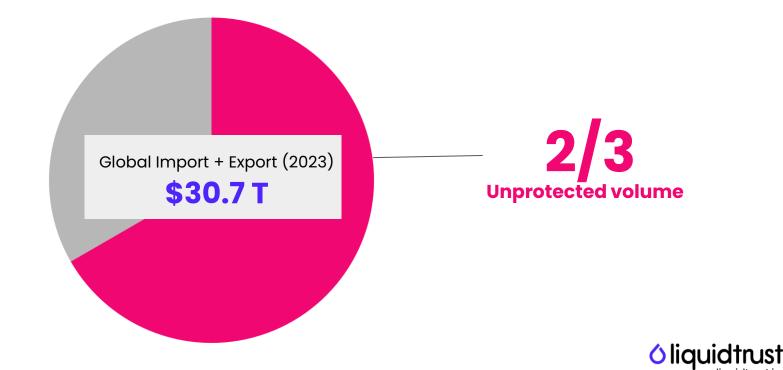


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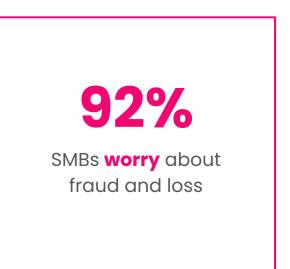
Only for transactions over \$100k



#### "Naked" global payments are in need of rescue.



### SMBs are hungry for a solution for this problem.





#### Payment Loss: Devastating and Common

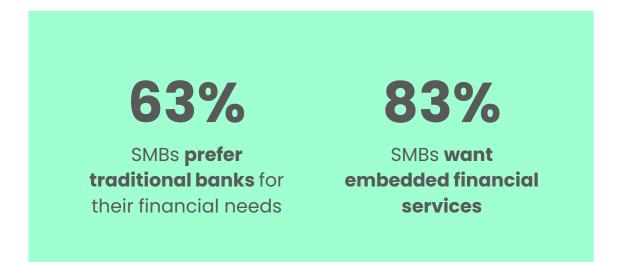
**42%** have dealt with payment fraud in last 5 years

**\$50k** average business invoice payment

**1-2%** global B2B payments run into issues like fraud, defaults or significant delays in remittance



### They want a better cross border solution from their banks.





#### Global Payment Solution Criteria for Modern SMBs



Embedded + Bundled

One place to go; integrated into everyday platform



Digital. Safe. Simple.

Designed for next generation of decision-makers



Tailored for SMBs

Considers unique needs of SMBs



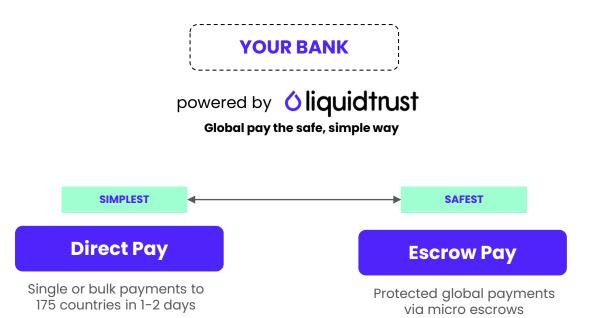
Solution

#### Tailoring Global Payment Solution for your SMB Customers

**More Protection** 

Convenient Cross Border Wire Service Additional Counterparty Verification Protected Payment Option (Escrow Pay)





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#### Reap the Benefits of SMB-tailored Global Payment Solution ASAP

Capture your slice of the massive and growing revenue

Attract and retain your valuable business customers with an innovative, tailored solution

**Reduce fraud and loss** for your bank and your businesses

Provide a **digital, self-serve platform** to meet customers where they are

Help your customers grow



Want to learn more?

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